

Subject: Appreciation for Outstanding Logistics Support During COP29

Date: February 3, 2025

Dear Urban Crew Team,

I am writing to express our sincere appreciation for the outstanding logistics services provided by Urban Crew during COP29. As a leading renewable energy company, Masdar is deeply committed to sustainability, and as part of this commitment, we ensure that both our senior management and staff utilize electric vehicles wherever possible.

Urban Crew played a pivotal role in making this a reality by providing a fleet of electric cars for our delegation, which included very senior-level personnel. Their attention to detail and flawless execution ensured that our team's transportation needs were met efficiently and without issue throughout the event.

The level of organization and coordination displayed by Urban Crew was exceptional, allowing us to focus on our key objectives during COP29. We were impressed by the professionalism and competence of the Urban Crew team, and their services far exceeded our expectations. Their support helped to ensure that our delegation had a smooth and productive experience at COP29, and we look forward to continuing our partnership with them in the future.

Yours Sincerely,

Abdulla Alremeithi Head, Corporate Business Services Corporate Business Services

Signed by: Abdulla Alremeithi

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Signature: